

## FAQs: Group Swim Lessons

**Q: Why is there a \$10.00 fee for group swim lessons when they used to be free?**

A: Four Seasons is excited to bring a new, redesigned Learn-to-Swim program to our members. New levels, new skills and new rewards! Along with qualified, experienced instructors that make the program the best in town, our new **first come, first serve registration process** promotes consistency for your swimmer. There's no more waiting to find out if you got in.

**Q: Why do I have to stand in line to register now when the lottery is more convenient for me?**

A: We want to keep registration simple for our customers. By registering on a first come, first serve basis, there's no waiting to find out if you get into the program. You will be able to select from more than 3-4 options if your first choice isn't available.

**Q: What if I'll be out of town on registration day? What are my options?**

A: Registration will be available through the first week of lessons or until we reach capacity. We will still have plenty of options to select from the Monday after registration opens. You can also send a family member or friend (proxy) to register your children in your absence.

**Q: Can I register by phone?**

A: At this time, registration will only be available in person at Four Seasons I. Online registration is coming soon! Get a jump start and sign up for your [www.myiclubonline.com](http://www.myiclubonline.com) account.

**Q: What if I forget which class I signed up for?**

A: On Monday after registration, class lists will be posted on our website under "Swim Lessons" and on the windows by the pool.

**Q: What if I don't know the last level my child was in?**

A: Not to worry, just leave that part blank at registration. Aquatics Staff will check our own records and/or test the swimmer on the first day of class.

**Q: How do I sign up for Water Exploration or Water Tots?**

A: Since these are considered "specialty classes", there will be a scheduled class specific for these two classes.

**Q: What's the minimum age requirement for Group Swim Lessons?**

A: A swimmer must be at least 2 ½ years old or 30 months old to participate.